



THE TOWN OF UNION BRIDGE

PERRY L. JONES JR., MAYOR

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DONALD WILSON, COUNCIL PRESIDENT
LAURA CONAWAY
LOU ELLEN CUTSAIL
AMY KALIN
EDGAR WENTZ

April 11, 2018

RE: Town Water/Sewer Bill Error

Dear Water/Sewer Customer,

It has come to our attention that there has been an error with the water/sewer billing system and the bill that you have recently received is most likely incorrect. Although the meter readings were correct, the calculation in most instances are not accurate. Please note that we are working diligently to correct the issue and regenerate new water/sewer bills and will resend to you as soon as possible.

We ask that you disregard your current water/sewer bill and pay the correct amount when received. If you have already paid your bill, the amount you paid will be credited to your account and you may just pay the difference. We thank those residents who have helped us identify this issue.

Please accept our sincerest apologies for this inconvenience. We are working very hard to correct this issue for you and ask you to please bear with us.

Sincerely,

The Town of Union Bridge